

GENERAL TERMS AND CONDITIONS



ARTICLE 1: APPLICABILITY

1.1 These General Terms and Conditions apply to every agreement between IMPAKT and a visitor. In addition, these General Terms and Conditions apply to anyone who attends an event without having entered into an agreement with IMPAKT, either directly or indirectly.

ARTICLE 2: TICKETS AND ADMISSION

2.1 Upon entering the event location, the visitor must have a valid ticket and a valid ID.

2.2 A ticket is issued to the visitor once and only grants the holder of the ticket (once only) access to the exhibition or event.

2.3 Voordemensen is the ticket provider hired by IMPAKT. Tickets are only available from the IMPAKT website(s) and the locations of the exhibition(s) or event(s). Only purchase from an authorised sales address guarantees the validity of the ticket. The burden of proof in this regard lies with the visitor.

2.4 Tickets purchased online will be sent to your email address as an e-ticket. Show your ticket upon entry, you can do this from your phone. Printing is not necessary.

2.5 Information, such as announcements and price quotes, relating to the exhibition, event and/or tickets will be displayed or provided as accurately as possible. IMPAKT accepts no liability for any inaccuracies or omissions in the information provided for this purpose.

ARTICLE 3: PAYMENT

3.1 You may exchange tickets for another date. This is possible up to one day before the event. To do so, please contact info@impakt.nl. Only in exceptional cases can you return your tickets.

ARTICLE 4: LIABILITY

4.1 Visitors enter and attend the event and/or exhibition locations at their own risk. The organisation is not liable for loss, theft or damage to visitors' belongings.

4.2 IMPAKT is not responsible or liable for any damage due to cancellation, changes or deviations in (the contents of) the programme of the event, nor for any other damage, of any nature whatsoever, which is the direct or indirect result of acts or omissions of IMPAKT, of persons employed by or on behalf of IMPAKT, or of third parties, unless the damage is the result of intent or gross negligence of IMPAKT.

ARTICLE 5: FORCE MAJEURE

5.1 In these General Conditions, force majeure is defined, in addition to the provisions of the law and case law, as all external causes, foreseen or unforeseen, over which IMPAKT has no influence, but which prevent the organisation from fulfilling its obligations. Force majeure includes: bad weather conditions, nuisance, inconvenience and/or unlawful actions caused by third parties, inclu-

ding other visitors and by the malfunctioning of facilities. In the event of force majeure, there is no entitlement to restitution and/or compensation.

5.2 In the event of force majeure in the broadest sense of the word, which in this context explicitly includes bad and/or dangerous weather conditions (including heavy rain, hail, lightning or storm), strikes, fire, etc., IMPAKT is entitled to postpone the event to a later date or to cancel the event in its entirety.

ARTICLE 6: CONFIDENTIALITY

6.1 Both parties are obliged to keep confidential all confidential information they have obtained within the framework of the agreement from each other or from another source. Information is deemed to be confidential if the other party has indicated this or if this arises from the nature of the information.
